



FOR YOUTH DEVELOPMENT
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Frequently Asked Questions

WHY ARE YOU CLOSED?

In response to the coronavirus concerns globally, and to help reduce the spread of the illness locally, we temporarily suspended operations on March 18. At this time, we cannot definitively predict the length of this closure. We are committed to reopening at the earliest date possible, as recommended by state and county government and health officials.

I NEED SUPPORT, WHO CAN I CONTACT?

You may email us at any time at ryan.harlow@prescottymca.org and we'll work promptly to answer your questions or connect you with someone who can. You can also contact us Monday through Friday from 8 a.m. to 5 p.m. at (928) 445-7221.

CAN I PAUSE MY MEMBERSHIP?

We will be proceeding with our April membership draft and are asking our members to consider keeping their membership dues active to provide us with the ability to continue our emergency response programs to assist our community during the COVID-19 pandemic. These services include emergency childcare, local partnerships to provide breakfast and lunches to kids during the day and virtual fitness options just to name a few. There has already and will continue to be a significant financial impact on our Y, and we are humbly asking you to stay with us. We can also put a complimentary hold on memberships until we are able to reopen. If you need to pause your membership, please email us at ryan.harlow@prescottymca.org

I HAVE A QUESTION ABOUT MY PROGRAM OR CHILDCARE FEES.

For those currently enrolled in our licensed childcare programs (School aged After School, and all-day pre-school) there will be a new Emergency Childcare program option for our families that are still, in need of care. We will communicate with you shortly as to new start dates once our opening date is finalized. No action is required on your part.

I HEARD THERE ARE VIRTUAL WORKOUT OPTIONS AND OTHER RESOURCES AVAILABLE. HOW CAN I GET INVOLVED?

We are happy to provide you with online virtual work out options via [ymca360.org](https://www.ymca360.org) or check our Prescott YMCA Facebook page or YouTube channel at <https://www.facebook.com/Prescott-YMCA-Fitness-Wellness-258395044215177/> and <https://www.youtube.com/channel/UC5ddHFbKuJJXuxS6KDbIq2g> for more workout routines. We encourage all members to continue to workout through this continuing crisis.

"The mission of the YMCA is to put Christian principles into practice, through programs that build healthy spirit, mind and body for all"

Emergency Child Care

- We have partnered with Governor Doug Ducey to provide emergency childcare for those families and medical workers who need us most during school closures. Breakfast and lunch are provided to our participants and hours of operation are 6:30 a.m. – 6:00 p.m Monday thru Friday. We are proud to offer a 50% discount to all first responders, health care workers and government employees. Financial assistance remains available for those who need it. Please call 928-445-7221 to register or if you have any questions.

I HAVE ADDITIONAL QUESTIONS!

We understand that every member and Y experience is different. If you have additional questions, please email us at ryan.harlow@prescottymca.org or contact us Monday – Friday from 8 a.m. – 5 p.m. at 928-445-7221.